Harris Kern's Enterprise Computing Institute
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IT Assessment

The First Step In Building A Competitive IT Organization

Building a competitive IT department starts with a high level snapshot of your organization; the focus will be on people, process and performance.

The Enterprise Computing Institute's IT Assessment is designed to help you Identify and comprehend the issues and challenges from key management and non-management personnel.

No other assessment compares to our approach. This unique offering features:

- Harris Kern facilitating the assessment

- Harris Kern facilitating a strategy and roadmap development workshop. This workshop establishes trust and opens the line of communication between the staff and Mr. Kern. The workshop will highlight the top issues and provide potential solutions from the team

- Minimum customer involvement

- Free form: No canned checklist

- A comprehensive and streamlined report detailing the findings and recommendations

Who We Interview

The Harris Kern Enterprise Computing Institute's IT Assessment involves the following individuals:

- CIO

- Senior Management

- Mid-level management

- Key technical staff

- Key non-technical staff

- 1-3 customers of IT Services

Assessment Agenda

Day 1	Days 2-20
• Discussion with executive sponsor to understand pain points, initiatives, business climate, and culture. • Facilitate strategy and roadmap development workshop to engage with key management and non-management team (2-4 hours) • Debrief with CIO	• Interview several Senior Managers preferably 1 from Applications Development and 1 responsible for Operations. • Interview several non-management staff. • Interview several mid-level managers. • Review notes and summarize findings. • Interview additional personnel to clarify key issues. • Meet with CIO to debrief and to present preliminary findings. Discuss most severe issues and the 3-4 recommendations that would have a positive impact on the organization. • Document findings.

For More Information

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