Harris Kern's Enterprise Computing Institute
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IT Strategy Workshop

Workshop Agenda

Get Results Quickly

The Harris Kern Enterprise Computing Institute's IT Strategy Workshop is an intensive three-day working session designed to:

- Identify root causes of the current problems and develop an intelligent plan of action based on the issues and challenges of your current environment

- Gain a collective agreement and buy-in (from all levels of the organization) of the issues and priorities facing your IT organization

- Gain buy-in, commitment, and ownership of the action plan across all areas of the IT organization

- Develop a new strategy by the workshop participants, which highlight the key organizational issues/opportunities for improvement and recommended solutions

Who Should Attend

The IT Strategy Workshop is ideal for:

- IT senior managers, mid-level managers and executives looking to improve customer satisfaction, employee productivity and reduce risk

- Key staff interested in improving their ability to support and manage the environment

- Key Customers of IT

DAY ONE Management Team	DAY TWO Non-Mgmt Team	DAY THREE Joint Session (Mgmt & Non)
• Communicate the process and the objectives of the workshop • Identify detailed business issues, initiatives and drivers • Identify people, process and performance issues • Identify details of the current organization, its history and evolution • Discuss and brainstorm issues and potential solutions • Organize, categorize and prioritize the top 3-5 brainstormed issues into an action plan • Design "straw man" strategy/playbook to address top issues • Summary & next steps	• Introduction, Day One Review • Day Two Overview • Facilitate presentation on IT Best Practices and ROI • Discuss key initiatives as they understand them • Gain an understanding of their functional responsibilities • Work with the group to organize and prioritize non-technical issues into an action plan • Work with the group to address organizational issues; • Design "straw man" strategy to address top issues. • Summary & next steps	• Overview of Day 1 & Day 2 • Representatives from both IT management and key technical staff; Work together to integrate the plans developed during the previous sessions into a single, cohesive plan (strategy) • Present to the IT executive sponsoring the workshop. We then formalize and deliver the consolidated execution plan-a *playbook* • Summary & next steps

For More Information

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